David Alley -
- Clearinghouse aspect -
- a fourth person
- information school bls -
- monitor information
  - files keeps
  - videos -
- resource base
- they have software that can be developed
to tally phone calls -

II Design phase
- sophisticated needs assessed
- educational needs - state
- businesses - legislative conferences,
  etc. may be clients -
- systems analysis - charter school becomes
collection -
- help people ask Q's - answer Q's -
- charters -

II Design phase
-model legislation / guidelines
- need to be tailored
- opposition -

III Decision - phase / advocacy
- how get it done -
- develop / community support //