

THE FIVE E'S OF EFFECTIVE CASE MANAGEMENT

- **Engage** – establish consistent communication between coach, student, parent, and teacher
- **Encourage** – meet the student where they are – in some cases, daily check ins are necessary
- **Empower** – praise small victories and help students realize their successes and apply to other coursework
- **Equip** – teach to skill deficits in online environment (parent orientation, weekly plans, Canvas navigation tips/tricks)
- **Expect** – provide clear and consistent expectations and establish accountability

